

Become a member

How to become a member

- Go to www.acv-online.be and click on 'Become a member'.
- Call one of our contact centres (the telephone numbers are provided further down in this brochure)
- Visit one of our service centres.
- If your company has active ACV-CSC delegates, you can also contact us via those delegates.

Membership fees depend on your situation:

Membership fees depend on the industry you work in, whether you work full-time or part-time and on your status. Membership fees vary between 4 and a maximum of 18 EUR per month.

Full-time workers pay around 17 EUR. Part-time workers, people with an illness and the unemployed will pay a lot less.

The fees entitle members to the full range of services, including legal aid after 6 months. This could be considered an all-risk insurance at work. In many industries, a large proportion of your membership fee may be reimbursed in the form of a trade union premium which can amount to 145 EUR per year.

For more information

Call one of the ACV-CSC contact centres. We'll be happy to help you.

ACV-CSC for young people

If you are venturing out into the labour market, we have two systems aimed especially at young people:



ACV-ENTER

Enter is the free ACV-CSC membership for young people (aged 15 and over), students and school leavers in their occupational integration period. This is convenient for those who have just graduated or are still in school and are looking for a student job. More information: acv-enter.be or in one of our service centres.



ACV-GO

For new employees under the age of 25, we have ACV-GO. For the first year of their membership, they only pay 10 EUR per month.



How can we help you?

The ACV contact centre

Brussels	02 557 88 88
Antwerp	078 15 20 58
Mechelen	015 45 46 47
Kempen	078 15 16 16
East-Flanders	09 244 21 11
West-Flanders	051 23 58 00
Leuven	078 15 15 99
Limburg	011 30 60 00
Brabant wallon	067 88 46 11
Bruxelles	02 557 88 88
Charleroi-Sambre & Meuse	071 23 09 11
Hainaut occidental	069 88 07 07
Liège-Verviers-Ostbelgien	04 340 70 00 (region Liège) 087 85 99 99 (region Verviers) 087 85 99 98 (region Ostbelgien)
Luxembourg	063 24 20 20
Mons-La Louvière	065 37 25 16
Namur-Dinant	081 25 40 40



Come and visit the ACV/CSC service centre in your area. We look forward to welcoming you at one of our service centres, with or without an appointment. You can find our offices and opening hours on www.acv-online.be or www.csc-en-ligne.be.



Looking for a job?

Want to work more or less?

Are you having a difficult time with your employer?

Do you have questions about your wages, your holidays, training opportunities?

Are you sick, unemployed or have you been fired?

ACV-CVC defends and protects the interests of 1.6 million members in the areas of employment, income and unemployment. With individual advice, personal calculations and legal assistance, we make sure your professional life is as carefree as possible.

But there is more. By entering into strong collective bargaining agreements and by bargaining at business, industry and national level, we are also working toward creating a fair and inclusive society. The more members we have, the more we can achieve. Will you join us at ACV-CSC?

What can we offer you?

- **If you have questions about time credit, wages, leave, contracts, resignations, training etc.** You can get all the information you need from us about your rights and duties as an employee. We will also provide tailored advice and help you find out how a decision will impact your wages, your pension, your days off.
- **If you have a conflict with your employer** After six months of uninterrupted membership you are entitled to free legal assistance, even before the Labour Courts.
- **If you are unemployed** We give you all the necessary information and advice. We will create a file for you with the NEO (National Employment Office) and will assist you – if necessary – during an interview with the NEO and VDAB (Flemish Public Employment Service).
- **If you are sick or have had an accident?** We are happy to help you with any questions you may have with regard to submitting your certificate, guaranteed salary, dismissal

when you are ill, the search for a suitable job, reimbursement by the health insurance company, etc.

- **Looking for a job?** We are here for you. We can provide advice on finding a suitable job and tips and tricks you can use when applying for a job.
- **Do you want to work more or less?** Do you want to spend more time with your family? Or are you taking care of a family member requiring care? Are you getting close to retirement and do you want to slow down or do you just want to take it easier for a while (or want to do more)? ACV-CSC provides you with tailored career advice: we will outline the possibilities, the impact on your income or your pension and we will tell you what to look out for.
- **If you have been laid off or your company has gone bankrupt** We will check whether the appropriate termination procedure was complied with and whether the notice period and severance package are appropriate and correct. In case of bankruptcy, we will make sure you get what you are entitled to.
- **Drowning in paperwork?** Wage slips, tax certificates, individual accounts? We will help you get through the paperwork.
- **If your position is changing within your company, industry or nationally** We will inform you as soon as possible, via our members' publications, by letter or e-mail.



What other benefits do we have for you?

- Depending on the industry you work in, you will receive a trade union premium. This is a reimbursement of a portion of your membership fee.
- In some professional federations (industries), you will enjoy additional benefits and be entitled – subject to certain conditions – to a premium at important times in your life, such as a marriage/ legal cohabitation, birth of a child, retirement, etc.
- We will **defend your interests** and those of your colleagues at every level: within your company, your industry and nationally.

ACV-CSC in your company or organisation

If there are ACV-CSC delegates in your company, they can also help you if you have questions or problems. They will have information specific to your company or industry, about wages and working conditions, premiums, funds social security, etc. In case of problems, they can also negotiate with your employer, if you so wish, to arrive at a solution. They can do this for you, and for other colleagues as well. And it works, because companies that have a trade union have fewer industrial accidents, higher wages, provide more training and days off and have lower staff turnover.

